

GACE® Test Taker Resources, Services, and Tools

The GACE® program offers numerous ways for test takers to get information about the assessments, preparing for the assessments, taking the assessments, and receiving and understanding score reports.

About the Assessments

The GACE Website

The <u>GACE website</u> is organized to help test takers quickly locate the materials they need. Links to information about tests, studying for a test, last-minute tips, and taking the test are available for easy reference. Important notices are posted regularly to keep test takers abreast of any changes or updates that they need to know about.

GACE Customer Service

Test takers can contact <u>ETS GACE Customer Service</u> for test registration-related issues and questions/issues regarding payment, admission tickets, and score reporting. Representatives are available Monday-Friday from 8 a.m. to 5 p.m. ET, excluding holidays. Recorded information is available 24 hours a day.

Live Chat

Through the Chat function on the <u>GACE website</u>, test takers can interact directly with Customer Service Representatives Monday-Friday from 8 a.m. to 5 p.m. ET.

Registration Bulletin

The GACE <u>Registration Bulletin</u> is a free publication that contains program policies, tests offered, test dates, registration information, fees, score reporting information, and more.

Newsletters

GACE newsletters provide updates to program providers so they can share information on new assessments, testing windows, score reporting dates, and more. Program providers can subscribe and begin receiving newsletters via email.

Preparing for the Assessments

Study Companions

Study Companions familiarize test takers with the competencies to be tested, test question formats, and pertinent study resources. There is a Study Companion available for all of the GACE assessments in the Test Prep Materials section of the GACE website, with the exception of the GACE Teacher Leadership assessment and the Georgia Ethics assessments.

Tests at a Glance

Tests at a Glance give a quick overview of the assessment. A Test at a Glance is available for all of the GACE assessments in the <u>Test Prep Materials section</u> of the GACE website, with the exception of the GACE Teacher Leadership assessment and the Georgia Ethics assessments.

Interactive Practice Tests

<u>Interactive Practice Tests (IPTs)</u> are full-length practice tests. Each IPT contains one set of test questions to simulate the test day experience. After completing the practice test, the user can see if the selected-response questions were answered correctly or incorrectly and get explanations for the correct answers. Some IPTs also include practice constructed-response questions. Feedback is not provided for constructed-response questions.

Tutorials

<u>Tutorials</u> show test takers how to use the Alternate Character Toolbar for the French, German, and Spanish assessments and the Online Calculator for assessments that require the use of a graphing or scientific calculator. Test takers can practice using these tools before test day.

Videos

The GACE <u>test familiarization videos</u> include important information test takers should know when preparing to take a GACE assessment. The videos include walk-throughs of a computer-delivered testing center and a demonstration of what it's like to take a computer-delivered GACE test.

Test Prep Webinars

<u>Webinars</u> illustrate the different parts of the GACE assessments, inform participants about available test preparation resources, and give them the opportunity to ask questions and have them answered by ETS-certified trainers.

Strategies and Tips

<u>Strategies and Tips</u> includes booklets and guides such as *Study Tips: Preparing for a GACE Assessment* and *Reducing Test Anxiety* to help test takers prepare to take the GACE assessments. A study plan is also available to help test takers understand what skills and knowledge are covered on the test and where to focus their attention.

Taking the Assessments

Information about what to do before going to the test center and what to bring to the test center, arrival time, ID requirements, and test day procedures and regulations is available in both the <u>Registration Bulletin</u> and in the <u>On Test Day</u> section of the website. Also included are the Rules of Test Participation.

Scores

Score reporting dates and information about sending scores and score reporting policies are available in the <u>Registration Bulletin</u> and in the <u>Scores</u> section of the website. An explanation of how to interpret a score report and what to do if a test taker has questions about scores can be found in the <u>Understanding Your Scores</u> section of the website. Information about how GACE assessments are scored, explanations of score scales used by raters, and answers to frequently asked questions about GACE score reports and scoring policies is in the free downloadable publication <u>Understanding Your GACE Scores</u>.

Applying for Testing Accommodations

The Bulletin Supplement for Test Takers with Disabilities or Health-related Needs contains procedures and forms for requesting testing accommodations. This publication can be downloaded from the <u>Testing Accommodations</u> section of the website.